

**BUYER'S GUIDE**  
**LOGGING IN**



Date	Version	Author	Comment
3/4/2019	1.0	Yanick Lechat	Document created

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## 1 CREATING A BUYER'S ACCOUNT

To create a buyer's account, you must request one from the CERTEUROPE company, specifying the following information:

- Family name
- First name
- Email address
- Desired username

Once the account has been created, an email is sent to the user with instructions allowing them to set their password.

*Note: if no email is received, it may indicate:*

- *An incorrect email address*
- *Emails have gone into spam*

## 2 LOGGING IN TO SAFETENDER

- 1- Enter the username
- 2- Enter the password
- 3- Check the ***Remember me*** box to store the username.

Depending on the browser's cookie security policy, this feature may not be operational.

- 4- Click Confirm



## SE CONNECTER

IDENTIFIANT

 1 

MOT DE PASSE

 2 Oublié? 

3  SE SOUVENIR DE MOI

4 **VALIDER**

If the login information is correct, the welcome window is displayed with the list of procedures in the process of being published;

If the login information is incorrect (username or password), a warning message is displayed. You can log in again by clicking **OK**.

### 3 FORGOTTEN PASSWORD

If you have forgotten your password:

- 1- Click **Forgotten your password?**



## SE CONNECTER

IDENTIFIANT

 

MOT DE PASSE

 1 Oublié? 

SE SOUVENIR DE MOI

**VALIDER**

- 2- Enter the username

- 3- Click **Confirm**

## MOT DE PASSE OUBLIÉ ?

Si vous avez oublié votre mot de passe, il vous suffit d'entrer votre identifiant:

IDENTIFIANT

 2 ✓

ANNULER

VALIDER 3

The user receives an email specifying the password reset procedure.